

## **DSG Corporate Video with voice over**

1. Wherever the UK's armed forces are deployed, it's only to be expected that frontline operations attract most of the attention.
2. But those are sustained by a sophisticated network of support. Even if it works largely unseen, it plays a major role in operational success.
3. And central to that network is the Defence Support Group
4. DSG is an organisation wholly owned by the Ministry of Defence – but one that's run on commercial lines.
5. We are the strategic in-house capability providing the expert support to the UK Armed Forces air and land systems.
6. That puts us in a unique position – as we are not only able to compete with industry but also to partner with industry, and in some cases be its supplier.
7. The range of services we provide supports a vast range of military equipment and systems and we provide that support cost-effectively throughout the whole life of all types of vehicles.....and equipments.
8. DSG provides re-assembly, technology insertion and testing on platforms.
9. We maintain and service both platforms and equipment. Using state-of-the-art diagnostics, and we also carry out all kinds of repair, including battle damage.
10. DSG also undertakes major overhauls and re-manufacture to extend in-service life economically.
11. And we incorporate the upgrades that improve availability and effectiveness
12. This is all vital work that requires expert knowledge gathered over many decades, and high levels of professional skill. But in addition, DSG provides its armed forces customers with a range of other specialist skills and services.
13. We have a procurement arm with turnover in excess of £200 million-pound, which handles over 200,000 items in a typical year, buying everything from..... 15 miles of armoured vehicle track.....to 2000 weapon barrels.

14. We have one of the largest accredited calibration laboratories in the UK, capable of all kinds of mass, pressure, force, torque, temperature and electrical measurement.
15. We offer fleet management and maintenance services to suit customers' requirements, working closely with front-line commands, Defence Equipment & Support and equipment suppliers.
16. We have specialist electro-optic capability. And the skills and clearances to work for all three services on the installation and repair of classified cryptographic equipment.
17. We also have custom-built facilities for working on vehicle electro-magnetic compatibility - large enough to take a Challenger main battle tank.
18. DSG has expertise right across the full extent of defence technology.
19. At one end of the scale is the latest defence electronics and avionics.
20. DSG fulfils the strategic need to retain wide-ranging technical knowledge of in-service products directly within the MOD and we also fully support Urgent Operational Requirements, ensuring that these new capability enhancements reach the front-line promptly.
21. At the other end of the scale is the unusual but key skill of managing obsolescence – such as with the RAF's tanker-transport VC-10 fleet.
22. Decades of experience at DSG's Large Aircraft Business means that everything from small modifications and repairs to major overhauls can be undertaken to keep the strategic tanker fleet at a high level of operational readiness.
23. DSG's workforce of 3,800 dedicated and highly-skilled people collectively possess a capability to maintain legacy equipment that is simply not available elsewhere.
24. And they provide that support wherever it's most effective.
- 25a. DSG maintains centres of excellence, with extensively-equipped workshops, throughout the UK.

25b. But we also provide in-barracks support, supplementing service tradesmen and –women with skilled DSG staff. In addition, mobile support teams are based at various locations, able to keep down-time to a minimum by maintenance and repair on-site.

26. Equipment availability is vital especially with the demand for Urgent Operational Requirements so DSG deploys teams where they are needed most working with the troops on the front line.

27. This flexible multi-level engineering support works as well as it does because of the many years of experience within DSG of understanding what military customers want – including working to tight deadlines.

28. And being wholly-owned by the MOD confers two other advantages. Firstly, the only shareholder we have to satisfy is the one to whom we provide our services – so we can always put the customer first.

29. Secondly we can access intellectual property rights granted to MOD in a way that industry cannot, and develop bespoke support programmes and innovative solutions accordingly.

30. We've been a continuous provider of support services for longer than any other organisation. And intend to be delivering the same quality for many years to come.

31. With our sole aim of supporting the UK's armed forces, we're the largest provider of its kind in Europe. Committed to getting the job done quickly and effectively, wherever that can be done best – whether that's in a well-equipped UK-based workshop or in the front line alongside the troops deployed there.

32. Experienced.

33. Responsive

34. With a unique range of capabilities.

35. And using lean manufacturing techniques to provide even greater value for money. That's the Defence Support Group ...