

DIGEST

February/March 2012



DSG
DEFENCE SUPPORT GROUP



The magazine of the Defence Support Group

Editor's intro



Welcome to the February edition of Digest in which we report what's been happening across the business over the last few months.

DSG Colchester has won another award for its commitment to promoting sustainable and healthy travel methods, you can read about their success on page 3. On page 7 we pay tribute to the Large Aircraft Business Unit for their exemplary performance in maintaining the VC10. Get to know Dave Burgess, General Manager of DSG Bastion with our interview on page 9.

DSG remains committed to its apprenticeship schemes, on pages 16 and 17 we celebrate our apprentices' achievements.

The round up of events from across the country feature on pages 18 and 19 and on page 20 why not try your luck at winning a Garmin sat nav.

Please continue to send in stories recognising and applauding the vital work you or your team are doing in support of our Armed Forces, any personal achievements or the positive contributions you are making in your local community.



VC10 Aircraft
© Copyright John Gregory

Contents

- 03** Talking point /Another award for Colchester
- 04** News from DSG Bastion
- 05** Changes to the DSG Executive Management Board
- 06** Formation of repair management team benefits customer
- 07** Flying off into the sunset
- 08** CDM Commendation for DSG employee / Just how does it work?
- 09** Interview with Dave Burgess
- 10** Poster
- 12** Respond and deliver to support our Armed Forces
- 13** Chilean students visit Donnington / Imperial Service Medal presentation
- 14** 5 Minutes with... / Warminster apprentices are quiz champions
- 15** Spam a lot
- 16** Apprentices' achievements celebrated
- 18** Across the country
- 20** Competition time

DIGEST points of contact

Editor: Venus Tingzon
 Phone: 94391 3217/01264 383217
 Email: Venus.Tingzon@dsg.mod.uk
 Post: DSG Corporate Communications, Sedgemoor Building,
 Monxton Road, Andover, Hampshire SP11 8HT

Editorial Board

Brian Griffiths	Abbeywood	93523 0159
Ann Kealy	Ashchurch	94249 4419
Roz Cronin	Bovington	94374 3909
Lorna Morris	Catterick	94731 2062
Karen Emery	Colchester/Aldershot/Longmoor	94660 6893
Julie Perrins	Donnington/Bicester	94480 2578
Rosemary Murphy-Paul	Kinnegar	94914 3768
Nicola Thorpe	LSBU	94480 3702
Angela Lloyd	Sealand	95541 7157
Teresa Evans	Stafford	95551 5173
Arlene Hamilton	Stirling	94741 8373
Kathy Tuck	Warminster/Sennybridge	94381 3233

Designed by: Isabel Butcher - email: designis@designis.co.uk

Talking point



“As we welcome in the New Year, it brings with it changes to DSG. After a career spanning five decades in MOD, John Reilly, DSG's Chief Operating Officer (COO) retires at the end of March. Geraint Spearing joined the DSG Board in the temporary role of Deputy COO and has progressively taken over John's responsibilities. Following the transition planning, Geraint will now assume the role of COO.

We also say goodbye to our Trading Fund Board Chairman, Jamie Pike, who left at the end of December following the expiry of his contract. As Chairman Jamie steered us through the merger of DARA and ABRO and oversaw the early formative years of DSG. I know everyone in DSG will want to join me in wishing both John and Jamie well for the future and offer our thanks for their valuable contributions.

Following the departure of Jamie, we welcome the arrival of Alex Jablonowski as our new Chairman. We will include an interview with Alex in an upcoming edition of Digest where we will get to know him better but I am sure that we will benefit from his wealth of knowledge and expertise through the challenging times ahead, most notably with the potential sale of DSG.

The DSG Executive Management board, Non-Executive Directors, representatives from the functional areas and business units recently held a Strategic Marketing Assessment session. Over the two days, all of the business areas presented their planning assumptions for review against corporate strategies and the strategic context which DSG will be operating in. It was a very worthwhile forum, enabling the team to discuss strategically the business and market environment whilst developing financial projections, market strategies and capacity for the future.

As we all know the Large Aircraft Business Unit (LABU) will close at the end of March as the VC10 nears its out of service date. The LABU employees have excelled in their commitment in maintaining and supporting this iconic aircraft over many years and the departure of these employees, along with some 600 from across the business as part of our voluntary redundancy scheme, will significantly reduce our headcount. However, it helps to realign our capacity with our customers' demand and provide better value for defence, which will encourage greater use of DSG by MOD and industry. We continue to work closely with our customers to ensure we have the right capacity and capability to match their requirements but there are unfortunately difficult decisions along the way. This is part and parcel of the current financial climate, where DSG is not immune to the immense pressure on the public sector to reduce costs.

On behalf of DSG, I would like to take this opportunity to extend our gratitude to those who are leaving and wish all every success for the future. ”

Archie Hughes
Chief Executive

Another award for Colchester



Stuart Robertson collecting the award at the presentation ceremony in Charter Hall, Colchester

DSG Colchester won the Active and Sustainable Travel 2011 award at the recent Colchester Business Awards evening.

The Business Awards aims to raise company awareness, increase networking opportunities and improve company image and customer confidence. It also recognises the efforts of local companies, who have one thing in common, the dedication to achieve excellence.

Andy Hursey, Head of Colchester actively instils in his team DSG's core value of positively contributing to the community and the environment. The site embraces this value by working with Colchester 2020 and Essex County Council to promote sustainable and healthy travel methods. It has adopted video conferencing facilities to reduce business travel, a pool bike scheme, improved employee welfare as well as utilising mobile support teams to avoid heavy vehicles travelling to its site. DSG Colchester's positive efforts have not gone unnoticed in the local community, its commitment to reduce local congestion and pollution has also earned them a Business Travel Plan Silver award.

Stuart Robertson, a tinsmith and welder collected the award on behalf of Andy Hursey. Stuart said, "It was great to be recognised for all the work we have done to promote sustainable and active travel. It was a good evening and I was proud to collect the award on behalf of DSG Colchester."

News from DSG Bastion

Dave Burgess, General Manager, brings us the latest update on the activities in DSG Bastion.

There was a significant changeover of staff during November and December with 24 personnel leaving Theatre and 30 new starters arriving. The new starters are all on the revised Terms and Conditions; a 12 month tour, rather than 54 weeks, and three 14 day Rest and Recuperation (R&R) periods. Next year we will see the first staff deploying on six month tours, which attracts one 14 day R&R period.

The gradual increase in size of the DSG Bastion team includes the deployment for the first time of five logistics staff; four are employed in the REME Battalion Stores Troop and one in the Workshop Technical Store. Increased staff levels have seen a corresponding increase in output, further enhancing DSG's reputation as a major contributor to operational capability. Indeed, November was a record month for regeneration output with 69 equipments completed; a significant achievement and indicative of the hard working ethos that prevails out here. When ad-hoc, electronic, optronic and calibration tasks are added it is little wonder that the customer is delighted with the services provided. December saw the first Husky and Wolfhound Protected Mobility vehicles going through the regeneration process and if the Support Solution for these vehicles proves to be robust enough we will ramp up throughput to around six per month from the spring onwards.

We have had many visits during the period, the highlight being the visit of five Peers and around 30 MPs who visited Theatre for a single day on a fact finding mission. By the time they reached us after a long day they were clearly suffering from briefing and PowerPoint fatigue so after announcing to great cheers that there would not be a PowerPoint presentation I gave a short brief and invited them to visit the shopfloor and speak to staff. Judging by the feedback they gave as they left, I know they were thoroughly impressed with what they saw and heard.

Sadly, we recently had to deal with two compassionate cases. Whilst the circumstances were very sad the military pulled out all the stops to ensure the individual was returned to the UK as quickly as possible. Within three hours of notification, a Hercules arrived in Theatre and was turned around within 20 minutes, taking the individual to



The first Husky on the shop floor

Minhad where a C17 was waiting. The C17 was diverted en-route to Stansted where a helicopter was waiting to transfer the individual to the local hospital. This is what the military system will do for us in emergency cases, which is extremely encouraging.

The days, weeks and months in Camp Bastion are very much the same and whilst production is very clearly our main focus, the team try to do whatever they can to break the routine by taking part in a wide range of extra mural activities. Mark Davis recently raised over \$1,000 for charity by having his chest waxed in front of a large audience, we have two football

teams in the REME Bn 6-a-side league, 15 DSG staff took part in a recent half-marathon and we held a games night that was brilliantly organised by the MAN Support Vehicle team. After-work welfare facilities are pretty good, but we're always on the look out for new activities. The latest initiative was to build a racing car frame complete with seat, steering wheel and pedals to enable the guys and girls to have a crack at various PS3 racing games. We purchased the steering wheel and pedals and one of our technicians made the frame; a great example of self help.



Scott Smart trying his hand at the Australian Formula 1 Grand Prix, for which he holds the record lap time

Changes to the DSG Executive Management Board

After a career spanning five decades in MOD, John Reilly, DSG's Chief Operating Officer (COO) retires at the end of March.

Following a four-year engineering apprenticeship in industry, John joined the Royal Naval Aircraft Workshops in 1975 as a fitter on the shop floor. He held numerous posts in the Director General Aircraft (Navy) DGA (N) organisation at Almondbank, Fleetlands and London. In 1996, whilst still part of the DGA (N) organisation, John worked directly to the Chief Executive of NARO as Business Planning manager, responsible for the Framework Document and Corporate Plans of the Agency.

In 1999 he took on the post of DARA's Engines and Components Business Director before promotion to DARA COO in 2001. John was the main architect behind the rationalisation within DARA, resulting in significant reductions in its operating cost. He assumed the role of DSG COO following the formation of the group in 2008.

He has an MBA from Abertay University and has successfully worked on a number of major programmes within MOD. He received an OBE in the Queen's 2006 Birthday Honours for his significant contribution to MOD and defence.

Archie Hughes, DSG's Chief Executive said, "John's contribution to DARA and DSG is a significant one, particularly during the Operational Excellence project. He was instrumental in ensuring DSG quickly became effective following the merger of the ABRO and DARA Trading Funds. He leaves behind a stronger and focussed business in which his role was one of great leadership and vision. The COO post is very demanding with a high degree of variability and complexity. John's skills and personality has helped him in many areas, with particular emphasis on people management and working with the Trades Unions. Everyone across DSG wishes John every

success and he has our grateful thanks for all his efforts and unswerving loyalty to DSG and MOD.

"From my own personal perspective, I owe JR a great deal since he was hugely supportive and a font of knowledge to me in my early days in DARA. His humour, work ethic and commitment to his colleagues at every level and the business remained unswerving and I will certainly miss his great contributions but I also know he has trained his successor well."

In September 2011, Geraint Spearing joined the DSG Executive Management Board in the temporary position of Deputy Chief Operating Officer. Over the months, Geraint has progressively taken over John's responsibilities and now replaces John. Like John and so many other senior managers within DSG, Geraint progressed up the career ladder having started in 1989 as a technician apprentice on a four year dual trade apprenticeship with the MOD at RAF St Athan. Upon completion of his apprenticeship, he took on his first managerial post in the Fuel Tank Repair bay in 7 Squadron. Several promotions at St Athan offered him the opportunity to manage various aircraft, manufacturing and component facilities, followed by a move north in 2003 to take on the Business Director role running the Almondbank site in Perth, Scotland. A couple of years later he returned to Wales as the Head of Electronics and Components Business Unit at Sealand. Finally before taking on the challenge of the COO role, Geraint managed all Support Services for DSG before heading up the DSDA to DSG vehicle transfer project.

Archie added, "Geraint's extensive wealth of knowledge of our business and the wider defence industry makes him right for the job.

Geraint Spearing, DSG's new Chief Operating Officer

“ John was instrumental in shaping Geraint's development, acting as his mentor throughout his career in DARA and DSG. ”

John was instrumental in shaping Geraint's development, acting as his mentor throughout his career in DARA and DSG. With the transition planning already in place, John's departure will neither compromise DSG's operational output nor its drive towards increased efficiencies. I am confident Geraint will tackle the many challenges that lie ahead of him and through his own belief and confidence will establish and make his own mark in his new role.”



Formation of Repair Management team benefits customer



Jackal vehicle supported by the repair management team



Warthog vehicle also supported by the repair management team

Just over 17 months ago, DSG's Land Supply Business Unit (LSBU) extended the existing Repair Management team to develop a full repair management capability.

The development builds on the successful activities of the existing repair section which provides contract administration and co-ordination activities for Defence Equipment Support (DE&S) based Project Teams. This area of activity was identified as having not only synergies with the existing capabilities within LSBU but also provided an opportunity for growth, as well as fitting with DSG's continuous aim of delivering intelligent provider solutions to defence.

The opportunity to carry out the function of repair management for the Protected Mobility Team (PMT) within Combat Wheels Group materialised in October 2010. Traditionally, staff within DE&S carried out the repair management task. Repair management is the process by which articles such as engines and gearboxes returned through the reverse supply chain, having failed whilst in service, are repaired and returned to as new standard. Despite some of the vehicles already in service and deployed in theatre, they'd received none or very limited repair support, and few repair contracts existed against which repairs could be organised, consequently money was spent on replacing items instead. On taking over responsibility, the priority was to put arrangements in place to address repairs as soon as possible to ensure vehicle availability was at acceptable levels.

LSBU invested in the position of repair manager to develop the additional capability. In its first year the team delivered savings in excess of £1.3 million to the customer. The

Repair Management team included one technical, one procurement and one repair provision post to complement the already established highly knowledgeable Repair Provision Section.

Initially, the team's main challenge was to improve the already depleted stock levels of repairable spares to support the four vehicle platforms within the PMT platform portfolio and also establish repair loops for articles not available in the UK or Europe.

Working initially with a very tight repair budget it was crucial that the newly formed team used the money to best effect. They prioritised spending only on those repairs deemed critical to support the fleet as well as only repairing individual items in low numbers and on an ad hoc basis.

The team also faced further complications with the International Traffic in Arms Regulations (ITAR). The regulations prevent the Authority from sending items to third parties for repair without either obtaining approval from the United States or by working with the Design Authority to put in place the necessary Technical Assistance Agreements. Despite the sometimes lengthy approval procedures, the team successfully overcame the difficulties associated with ITAR, achieving clearance approval for specific items and allowing the repairs to progress accordingly.

Adam Tamea, Repair manager told Digest, "Despite working with a limited budget and facing the challenges of having to place expedient repair contracts, by seeking best value for money and making full use of vehicle warranties, the Repair Management team delivered considerable savings to the customer. The evident success of the team

also resulted in the fleet range we manage expanding to include the Cougar and Foxhound fleet at the request of the customer. Stock availability for repairable items across all platforms is now sitting at very high levels, with current dues out under 2.5%."

Andrew Sinclair, Head of LSBU added, "My team is committed to providing the best service to our customer. The formation of the Repair Management team demonstrates our ability to think of innovative solutions to drive down costs without compromising service levels. With repair funding now established to support the vehicle platforms for the forthcoming years, the team is now implementing long term repair contracts to ensure continued support." Andrew continued, "We now need to demonstrate the benefits LSBU can bring to other PT's and Operating Centres in this area, in order to consolidate cross OC requirements and maximise our commercial leverage whilst reducing the authorities operating overheads, all of the time focussed on exceeding customer expectations both in terms of value and performance."

Lt Col Ian Comerford, Assistant Team Leader – Through Life Support, Protected Mobility Team added, "The team in LSBU has brought coherence to repair management for PMT's platforms. Given the diversity of these platforms and the challenging way in which they are employed in theatre and the training fleet for theatre, this is quite a feat. The availability of repairables is now where the user needs it to be and the savings are demonstrable. This has been a very successful initiative for both PMT and DSG LSBU and as it grows in maturity it will continue to deliver considerable benefits."

Flying off into the sunset

VC10 Aircraft
© Copyright John Gregory

With the imminent closure of the Large Aircraft Business Unit (LABU) in St Athan, Archie Hughes, DSG's Chief Executive paid tribute to the continued outstanding performance of the staff during his corporate briefing tour.

John Reilly gave a retrospective account of the work carried out by LABU over the years, which demonstrated everyone's commitment and professionalism in maintaining the VC10, renowned as the Queen of the Skies. The VC10 has been on active service for almost 50 years and was primarily used as an airliner when it first took off. More recently, it supported the NATO attack jets patrolling the skies over Libya.

Mark Alston, Head of LABU said, "Despite the impending closure of the site, the LABU team continues to display exemplary dedication to the task in hand. With airworthiness and quality paramount, each and every one remains dedicated to delivering output on time and to the highest quality. The DSG Board joins everyone including those in the customer community in

acknowledging LABU's significant contribution to DSG and the Armed Forces over many years and we wish them all every success for the future."

Wing Commander, Mark Johnson, VC10 Platform Manager said, "The achievements and output of LABU in supporting the VC10 over the years is testament that it is a first-rate aircraft maintenance organisation. It is clear that this has only been possible due to the dedication and commitment of a highly professional team who hold the VC10 in high regard. The team have made a significant contribution in keeping the VC10 flying and despite its age, the VC10 is a magnificent aircraft, which continues to provide a key capability in air power to the defence of the UK and in support of other operations world-wide. All of the LABU team should be proud of what they have achieved knowing that they have successfully maintained the aircraft to see it out to its retirement date. I thank all members of the Team both past and present for this and wish everyone of them success in the future."

KEY FACTS:

Over an 18 year period, St Athan completed 51 major, 29 minor and 16 minor stars maintenance

Over the last five years, all 11 majors were completed on schedule within the contracted 95 dock day turn round time

Significant additional tasking of emergent work was completed at the request of the customer

LABU personnel received seven BAE Systems Chairman Awards for their contribution to innovations

JAVELIN Partnering For Success	2004
Engine Air Intake Repairs	2006
JAVELIN Green LG cost reduction	2007
e-Workscope Booklet	2007
VC10 Reduced Paint Phase One	2008
VC10 Maintaining Structural Integrity Engineered in England delivered in Wales	2008
MSD Pre-emptive Repairs	2009



St Athan's super hangar before closure



Staff in DSG's Large Aircraft Business Unit at St Athan with the last VC10 to undergo major maintenance

CDM Commendation for DSG employee

Damien Warren, Through Life Support manager at DSG Land Supply received a Chief of Defence Materiel (CDM) Commendation scheme certificate at an awards ceremony in November at MOD main building.

The CDM Commendation is a twice yearly award scheme intended to recognise an achievement of outstanding merit within Defence Equipment and Support (DE&S) and is beyond normal performance expectations. All DE&S staff, Civilian, Military, Contractors and Industry partners who are engaged on DE&S work on a semi-permanent basis are eligible for consideration for the award which recognises either individual or team nominations.

As a DSG employee, Damien undertook the role of Implementation Project manager successfully ensuring that capabilities and capacity was effectively generated in LSBU to maintain outputs to Front Line Commands during transfer from RAF Brampton.

Applauding Damien's award, Archie Hughes, DSG Chief Executive told Digest, "Damien's award is another fine example of why DSG and its employees are held in such high regard by the UK's Armed Forces, Ministers, MOD officials and those in Industry. They



L-R, John Crook, DS&TE; Bernard Grey, CDM; James Hall, DS&TE and Damien Warren, DSG

are witnessing daily the commitment and professionalism of DSG's employees, whether they are delivering a service here at home or on operations overseas.

"I take great personal pride in leading an organisation with so many talented and gifted people and I never tire of lauding the efforts

of DSG's employees whenever the opportunity arises. Damien's efforts are now recognised with this award and he has my own personal thanks for helping enhance DSG's distinguished reputation for excellence in helping support our colleagues in the Armed Forces."

Just how does it work?

Year 2 children from Rhoose Primary School took to the road to discover at first hand just how the transport at MOD St Athan fits into the lives of the people who work there. The children used their visit to do work on their class transport project, although no one could dispute that there was a large element of fun attached to this part of the learning process.

The trip started with a tour of the DSG St Athan hangar where the children saw one of the huge RAFVC10 tanker aircraft under repair. Having seen photographs of the aircraft the children were keen to find out more and asked how the aircraft manages to refuel another aircraft whilst it is flying? DSG Airfield Manager and Supervisor and former RAF pilot, Steve Thomas, was on hand to explain how the process works and how valuable it is to have the aircraft as part of the RAF fleet. After having a good look around the hangar the children went outside and saw a much smaller aircraft, the Grob



Year 2 Rhoose Primary School with the various hosts from their trip to St Athan

Tutor aircraft which is flown by the University of Wales Air Squadron.

Of course safety in the air has to be matched by safety on the ground, fire vehicles, ambulances, refuelling bowsers, tow trucks and runway sweepers, all play their part, as do the personnel who man them. Many of the vehicles come complete with sets of flashing lights and wailing sirens, all of which were tested by the young visitors for this once in a life time experience.

The RAF Police, MOD Police and South Wales Police were also on hand to showcase the vehicles they use.

Interview with Dave Burgess MBE

In October 2011, Dave Burgess took over the helm as General Manager (GM) of DSG Bastion with responsibility for managing the Equipment Sustainability System Regeneration Capability (ESS RC) Workshop. Digest interviewed Dave to find out how he is settling in.

Digest: Tell us more about your past career in the Army.

I joined REME in 1973 as an apprentice vehicle mechanic, rose rapidly through the ranks, attained Warrant Officer rank aged just 29 and was selected for a Late Entry Officer commission aged 32. After a career spanning almost 39 years I retired from the Army as a Lieutenant Colonel. During my career I served extensively overseas and I gained considerable operational experience; most notably commanding large workshops during both Gulf wars. In addition to my command experience, I held a wide portfolio of appointments in engineering policy development, project management, training and HR. It's worth adding that I exploited the opportunity to have fun; I skied and sailed regularly, went on a number of adventurous training expeditions and participated in many sports.

Digest: What were your career highlights?

From a professional perspective, commanding soldiers on operations twice was a real honour and a privilege; my time as Technical Director of the Royal Tournament was a unique posting and great fun; and I derived enormous job satisfaction from being the Project Manager responsible for the fielding and integration of Desert Warrior into the Kuwait Armed Forces. On a more personal level, I was extremely proud to receive a Joint Commander's Commendation for Outstanding Service during Op GRANBY and an MBE in the Queen's Birthday Honours List in 2006.

Digest: You have had various experiences with managing workshops in the Middle East, how does managing DSG Bastion differ?

The biggest difference is that the ESS RC Workshop is a purpose built facility that is pretty much fit for purpose. There is no reason, therefore, to use the conditions in Camp Bastion as an excuse for poor engineering hygiene. We are able to maintain high standards; unlike my past experiences when large tents, Rubb shelters or just working in the open was the norm. To instil

good engineering hygiene when stripping an axle in a sand storm in the middle of the desert was challenging to say the least! There are also subtle differences in coping with the issues associated with a 12 months tour, compared to those experienced during a 6 months tour. Thankfully we have very good welfare facilities and a strong team ethic, which really helps. From a people perspective there is not a great deal of difference; both the Army and DSG have highly capable, industrious and focussed people who deliver in spades.

Digest: Do you feel confident you can maintain the Workshop's renowned reputation?

Absolutely! My aim is not just to maintain the Workshop's fine reputation but to enhance it. My strategy, when I take on any new appointment, is to observe, consult and listen; this enables me to identify areas for improvement and thereafter to formulate an action plan that takes the organisation forward. All organisations can improve on how they deliver their outputs and this is precisely what we will do. Thankfully I'm blessed with having a very capable and supportive Senior Management team (SMT) and together we have already taken steps in making small, incremental improvements. But it's not just the SMT but team leaders, progressors, support staff and shop floor staff who all have a part to play and they are doing so.

Digest: What ethos do you instil in your team?

People are the most important asset of any organisation and one of my key roles as GM is to ensure that my staff are nurtured, developed and empowered; and above all, that they feel valued. I will do my level best to achieve this but I expect something in return; integrity, loyalty, commitment and a strong work ethic. This is the ethos I have always instilled in my teams and the team in Bastion is no different. I also try and promote a strong sense of identity and teamwork; we succeed as a team or we fail as a team, though failure is not an option! Finally, I encourage individuals to be proactive in taking action, to



“ People are the most important asset of any organisation and one of my key roles as GM is to ensure that my staff are nurtured, developed and empowered; and above all, that they feel valued. ”

take responsibility for their actions and to value the contribution made by others. When people leave here I want them to know that they've made a positive contribution that's been valued by me, our customers and DSG back home.

Digest: What have been the highlights and frustrations so far?

First and foremost, I've been most impressed by the quality of the people that I lead and manage. It's not just that they are competent at what they do; it's their can-do attitude and positive approach in getting the job done. This is amply demonstrated by November's output, which was a record high. One frustration is the availability, reliability and speed of IT; perhaps understandable given where we are. However, the biggest frustration has been the performance of my beloved Ipswich Town; who conspired to lose seven games in a row after I announced, during my opening address, my undying support for them – something I'm often reminded of!

Husky







Respond and deliver to support our Armed Forces

During his recent round of corporate briefings, Archie Hughes, DSG's Chief Executive presented DSG's mid-year business and financial performance. Whilst all the indications are that DSG will post another profitable year, Archie made it clear that the future is not without considerable challenges. He explained that as the customer raises the bar, DSG must align its capacity to meet the demand and shape its capability to sustain viability.

Archie explained how four years since the formation of DSG, the Land businesses are now all operating profitability. Despite being one of the smaller sites, Stirling is delivering the greatest profit based on Full Time Equivalent employee numbers. He then reiterated that the closure of the Large Aircraft Business Unit (LABU) will exert immense pressure on DSG to retain its profitable status.

He went on to say that the successful operation in Bastion and the transfer of the Logistic Commodities and Support vehicle support, storage and maintenance activities places DSG in a very strong position in the vehicle activity cycle, but to retain this is not going to be easy and DSG faces continued pressures in its never ending journey.

Archie added that recent announcements and award of contracts for new work in the land environment such as the Warrior Capability Sustainment Programme are important and

crucial for DSG. Having the position of lead supplier to the various programmes, it is likely this will help sustain jobs in DSG. However, with details still to finalise, what work it helps secure remains unknown at present.

On the one hand Archie was pleased to report the 30% increase in employee participation in the recent Civil Service People Survey, on the other hand he disappointingly revealed that similar issues identified in 2010 have arisen again in 2011. Of particular concern are the low scores on Leadership and Change. Archie indicated that perhaps the lateness of the action plans from the 2010 result did not flow through in time for this year's survey but he hopes that the work of the Steering Group will make a difference to future results. DSG is still waiting for further detailed results but he and the DSG Board remain committed to addressing improvements.

John Reilly, DSG's Chief Operating Officer then followed and explained about the successful cutover to Baan, DSG's new Enterprise Resource Planning system, which is already delivering savings. The business successfully trained 200 users, implemented numerous new reports and enhancements to Baan's functionality but the work needs to continue, such as driving simplification of transactions and processes to ensure that not only DSG reaps the benefits but also the customer.

Moving on to another positive note, John was

“To ensure we can continue to deliver and succeed we must prepare our workforce to meet future requirements and investment is key.”

pleased to announce that DSG, after some remedial work, received the re-certification of all its quality standards including ISO9001 and ISO14001 following in depth audits by Lloyds. John applauded the work behind the scenes in securing these important quality assurances.

Following John's operational review, Archie resumed with the briefing. Empathising with everyone's concern surrounding future ownership arrangements of sale or no-sale, he said that the uncertainty may worry some but he cannot give any more information than he already has. In his opinion, he said that if there was interest in DSG then it can only mean that any future owner wants to do something with the business and it could lead to a positive future.

Summarising the future challenges for DSG, in the Land environment Archie highlighted the unknown work status for DSG on the new

future vehicles, the Army Basing plans and the redeployment from Germany and Op HERRICK, whilst in the air environment, the potential Tornado out of service date will significantly impact the Electronic and Components business unit.

Concluding the briefing Archie said, "DSG has been cutting costs and making efficiencies but now we need to look at investing more in our people and our facilities. We are moving away from just the traditional maintenance, repair and overhaul workloads, take for example, Bovington where we now conduct assembly and integration. To ensure we can continue to deliver and succeed we must prepare our workforce to meet future requirements and investment is key.

"Over the years, I have met many apprentices with potential to be managers of the future but some chose to leave whilst some are happy to stay in the workshop, and there is nothing wrong in that but I believe retaining expertise in-house is beneficial. We are now re-evaluating and looking at schemes to encourage these young men and women to aim for my job. I am no different, I started off as an apprentice and with commitment and drive I am where I am now.

"Our future faces uncertainty, our customers face the same pressure and possibly even deeper cuts on budgets and we need to find ways to mitigate the loss of revenue from LABU. Irrespective of the difficulties we face I am confident that everyone will keep doing what they do best to respond and deliver support to our Armed Forces."

Imperial Service Medal presentation

John Reilly, DSG's Chief Operating Officer recently presented Walt Perkins with the Imperial Service Medal for his long and meritorious service to the MOD.

Walt started working in Warminster in 1968 when the site was then 27 Command Workshop REME. Throughout his 43 years career, he undertook various roles including vehicle fitter, chargehand, progressor and technical stores supervisor before finally retiring in May 2011.

Amongst, friends and former colleagues, Walt's wife Daphne was also in attendance at the joyous occasion.

Walt said, "I had hoped I would be considered for the medal but was surprised and deeply honoured to receive it after such a long career with REME, ABRO and finally DSG."



Walt with his wife Daphne

Chilean students visit Donnington



Lt Col Derek Hull with the Chilean students

Lt Col Derek Hull, Military Assistant to DSG's Chief Executive, recently hosted a visit by seven students from the Chilean Military Academy to DSG Donnington.

Philip Poole, Business manager, from the Cranfield University's Centre for Defence Acquisition approached DSG to host the visit to assist the students with their Masters of Science degree in Defence Logistics. Philip was keen for the students to witness at first hand DSG's extensive range of capabilities throughout the vehicle life cycle.

The visit started with welcome introductions followed by a presentation from Andrew Sinclair, Head of DSG's Land Supply Business Unit. Andrew gave the students insight into the £200 million plus provisioning and procurement activities his team are responsible for and the vital support they provide to the front line. After the briefing, Derek and John Roberts, Operations manager, escorted the students on a tour of the various facilities on site. First stop was the Light Weapons workshop, followed by the Electrics, Electronics and Optronics workshop and then the Vehicle Strip, Major Assemblies and Machine Shop, concluding with a tour of the Armoured Vehicle Rebuild.

Following the visit, Philip sent a letter of thanks which read, "Thanks for a first class and highly interesting and illuminating visit to Donnington. I know that it broadened my understanding of what DSG does and for who, and for the Chilean students it was a fascinating insight into some of the vital logistic support capabilities necessary to maintain the UK's operational effectiveness. It struck just the right chord, evidenced by the conversations and comments I have had since. What they saw and heard gave them essential food for thought."

5 minutes with...

Adam Poulson, Senior Craft Vehicle Fitter

23 year old Adam joined DSG as an apprentice in 2008. Having completed his apprenticeship, Adam is now a fully qualified Vehicle Fitter and is currently training to become a Class One Armourer. He enjoys riding his motorbike, playing football as well as working on vehicles outside of DSG.

If I weren't talking to you... I would be busy at work repairing and maintaining the weapon systems on vehicles.

In moments of weakness... I try to look on the positive side of the situation, and always think it could be worse. I also try to use past experiences to help me through and to find the best way around the issue.

I am good at... Helping other people and putting others first.

I am bad at... Starting a job and then starting another one at the same time.

If I could be anyone else... I would like to have Valentino Rossi's motorbike riding ability but I'm happy being me and don't want to be anyone else.

I am not a politician but if I were... Petrol would be cheaper and I generally

think the country would be in a better state, but then who does not think this too.

There is nothing worse... Than not enjoying your job, but I enjoy mine so I'm lucky.

Biggest influence... My granddad, he has supported me in everything I have done.

The most surprising thing that's ever happened to me... I fell in a duck pond at Victoria Park in Bath, it surprised me as I just walked straight into it.

On my last holiday... I went to Tenerife to get away from the torrid English winter and we managed to get stuck out there for an extra four days due to the English snow, and as you can image I was really upset about this!

In 5 years time I hope to... Be a Class One Armourer with DSG and also have



“ I try to look on the positive side. ”

vacated my parent's house.

My fantasy dinner party guests would be... Well to be honest I would only want one guest and that would be Hillarie Burton who played Peyton from One Tree Hill.

Warminster apprentices are quiz champions

Three DSG Warminster apprentices recently triumphed in the 9th Annual Institute of Road Transport Engineers quiz held in Melksham.

Matthew Graham, Charlie Carpenter and Daniel Hawley represented DSG in the competition, which was open to company and apprentice teams. Under the apprentice category, the three young men competed against teams from Norton Radstock College and Bristol Technical College.

During the course of the evening, the apprentices tackled a wide variety of mechanical, technical and general knowledge questions ranging from the internal workings of a vehicle starter



L-R, Matthew Graham, Charlie Carpenter and Daniel Hawley

motor to Formula 1 teams and drivers.

Proving that they have learnt and retained knowledge in their mechanical training, Matthew, Charlie and Daniel triumphed to win 1st place. They received a trophy

and extra prizes including digital verniers for their success.

Nick Morgan, Head of Warminster said, "I am proud of the Warminster apprentices for winning this award. It is a positive reflection of their capabilities and the excellence of our training scheme. They have all demonstrated great potential attributes for the future."

Ian Rockett, Training and Apprentice manager added, "A special thanks goes to Wiltshire College and its lecturers, as without their technical training, victory could not have been secured. All in all, it was a good evening. The apprentices enjoyed the event and working together as a group to represent DSG."



Spam a lot

Spam is unsolicited bulk e-mail, junk mail or unsolicited commercial email typically advertising something you do not want or even in some cases obscene. The practice of spam has grown rapidly over the years and today comprises some 80 to 85% of messages received, making it a far worse problem than viruses.

Some users innocently believe they are personal targets but there are many influencing factors. John Carpanini, Operations Support manager from DSG IS gives his tips on how to manage spam and identify some of the causes:

1. Avoid posting your e-mail address more than you need to and try and disguise your email address.
2. Do not register for a service or newsletter using your DSG email account, instead set up and use a free email account such as MSN, Gmail or Hotmail.
3. Check out and read a web site's privacy policy, if they do not have one it is probably best not to release your email address.
4. Never, ever buy anything advertised in spam. The services advertised such as lower mortgage rates are often bogus. Respected suppliers do not randomly flood inboxes. If the offer seems too good to be true it generally is.
5. Do not use the "unsubscribe" option on a spam e-mail. These are usually another way to verify e-mail address.
6. Avoid using your DSG email account for personal communication. Whilst DSG has measures in place to protect its messaging, a private recipient may not have adequate security and could well be an unknowing victim of a program that harvests addresses from messages (see 7) and contact lists.
7. When forwarding email messages to external recipients, remove all other email addresses from the message. Your personal security may be adequate to protect messages in your environment, your recipient may not.
8. Switch off the reading pane in Outlook. Marking a message as read is sufficient to validate you as a legitimate and active email address.
9. Do not open or forward spam emails as this may confirm through web links that your email address is valid.
10. Similarly do not put explicit email addresses in out-of-office messages.
11. Spoofing is the "forgery" of an address, to hide the identity of the sender from normally an automatic spamming system, that blindly and randomly, runs through addresses in sequence. According to anti-spam web resources, there is nothing you can do, except delete the unopened message. They are a nuisance, but harmless and do not last long. Do not spam them as you will be spamming your own address.
12. You can also set up Outlook to weed out potential spam emails coming from outside DSG and also set the junk email filter.

John told Digest, "DSG has an aggressive external mail policy and employs a number of security layers to filter incoming messages. Whilst we can put in place processes and advise staff on ways to avoid receiving spam emails, there is no solution to clear the problem 100%."

Apprentices' achievements celebrated

Nineteen DSG Donnington apprentices recently graduated and were presented with their deeds by Archie Hughes, DSG Chief Executive, at an awards evening.

Craig Kinsey, Master Scheduler gave an opening address followed by Graham Sargent, Head of Business Stream 1. Graham applauded the vital work the apprentice board provides to the scheme. He explained that the Apprentice Training Masters and Production managers mentor the young apprentices by sharing their invaluable expertise and experience harnessed throughout their careers. The apprentices undergo a three year training package with the practical elements including mastering the crafts of mechanical and electrical engineering in Donnington's own training centre. In addition, they carry out work in the workshop, tackling repair and overhaul on the armoured fighting vehicles, which are helping to save lives of soldiers in theatre. The apprentices also work towards a Level III National Vocational Qualification and attend tuition at the local colleges.

Archie continued with the ceremony by recognising the success of Donnington's apprentices in the MOD apprentice competitions. The apprentices competed amongst the elite from Defence Munitions Gosport, RAF Alconbury and Defence Equipment and Support. Amongst the victorious in the Tom Nevard Memorial competition were Luke Gosling who won the 1st Phase in Machining whilst Ryan Fox-Novak came runner up in the 1st Phase Hand Fitting. Jack Jones secured runner up in the 2nd Phase in Hand Fitting and Chris Jones in Machining. For the team event, Matthew Powell found himself teaming up with three apprentices from the other establishments instead of competing against them. Their efforts gained them a runner up certificate in the 3rd Phase team competition. In the highly coveted MOD Apprentice of the Year competition, in which DSG's apprentices often triumph, Donnington's apprentice Steve Wilson won a bronze award.

As the evening continued, Archie also handed out DSG's own awards to successful apprentices including Matthew Foley, who received the Jim Ritchie trophy and Luke Gosling, the 1st Year Apprentice of the Year. Adam Williams received the Trevor Lacey trophy, an award to an apprentice who demonstrates outstanding achievement during their second phase and is a tribute to Trevor Lacey, who worked as a Training Manager in Donnington for 17 years.

To end the evening's proceedings, Archie gave the final award, the Donnington Apprentice of the Year, to Matthew Powell. Matthew trained as an electrical engineer and having completed his apprenticeship, is now working on the Combat Vehicle Reconnaissance (Tracked) upgrade programme on site.

In his speech, Archie said, "We follow a long established tradition in the MOD of turning out apprentices of the very highest calibre, and despite the pressure to reduce our numbers, we

remain committed to our various apprenticeship schemes across DSG. Each year we show that we can excel in providing students of every age and background with an apprenticeship that is envied across industry. Our engineers and technicians are highly regarded, and a DSG apprenticeship is one to be prized. The jobs you will do now and in the future are essential in helping support our Armed Forces, especially so for those troops engaged in front line operations. Like many of our ex-apprentices, some of you may even choose to volunteer and work alongside our troops in Camp Bastion.

"As an engineering apprentice myself, I know the hard work and commitment it takes to reach the top. But I am neither unique - nor especially gifted - so any one of you here today could be in my place in years to come!"

Barry Potts, Apprentice Training Supervisor told Digest, "DSG's commitment to producing fully qualified, well-motivated, flexible engineers ensures that its workforce remains highly skilled and continue with the expertise it is renowned for in defence. DSG Donnington has offered employment to all of the apprentices.



L-R, Archie Hughes, DSG Chief Executive with Matthew Powell, Donnington Apprentice of the Year



Archie with the Donnington apprentices

“ The jobs you will do now and in the future are essential in helping support our Armed Forces, especially so for those troops engaged in front line operations. ”



Archie with the Bovington apprentices

DONNINGTON AWARD WINNERS

- Luke Gosling 1st Year apprentice of the year
- Ross Martin 1st Year runner up
- Jack Jones 2nd Year apprentice of the year
- Marc Piddock 2nd Year runner up
- Matthew Powell 3rd Year apprentice of the year
- Steve Wilson 3rd Year runner up
- Matthew Foley The Jim Ritchie Trophy
- Ross Martin The Allen Howells Trophy
- Scott Jarvis The Norman Wright Shield
- Marc Piddock The Gordon Richards Trophy
- Andy Murray The Works Committee Cup
- Adam Williams The Trevor Lacey Trophy
- Oliver Jones The Health and Safety Award

CERTIFICATES OF MERIT AWARDED TO:

- Steve Wilson
- Matthew Powell
- Ryan Fox-Novak
- Jack Jones
- Chris Jones
- Luke Gosling
- Kevin Lewis
- Andy Murray

BOVINGTON AWARD WINNERS

- Phil Tawse Overall Apprentice of the year
- Phil Tawse Phase 3 Internal Apprentice of the Year
- Ian Baker Phase 3 External Apprentice of the Year
- Ben Camfield Phase 2 External Apprentice of the Year
- Chris PennyUNITE Most Improved Apprentice
- Phil Tawse Paragon Motor Vehicle Department Advanced Apprentice of the Year

Archie also presented deeds and awards to 11 DSG Bovington apprentices at their recent awards ceremony.

Unfortunately, two of the 11 apprentices were unable to make the ceremony. Ian Baker was on detached duty at Sennybridge and Stephen Board has moved to a permanent location at St Athan.

The Bovington awards ceremony belonged to Phase 3 apprentice, Phil Tawse. Phil excelled and received three awards including Phase 3 Apprentice of the Year and Overall Apprentice of the Year. He also had the honour of receiving a Motor Vehicle Department Advanced Apprentice of the Year award from DSG Bovington's training partners, Paragon Skills for Industry. Victor Points from Paragon presented Phil with the award, which also makes it a consecutive year success for DSG. Phil told Digest, "I am stunned and shocked at achieving these awards, its fantastic that all the hard work and effort has paid off."

Six of the apprentices have decided to move on to pastures new and are now working at other DSG locations. They are all adapting well

to the change and learning new skills. Whilst, the other five have remained at Bovington and Phil Tawse is leaving for Camp Bastion over the coming months.

Chris Gray from DSG Catterick recently received his Deeds of apprenticeship from Archie. Chris said, "Completing the apprenticeship and being able to get a job at the end of it gives me a great sense of achievement. I would like to thank all the people who have helped me to make this possible over the last three and a half years."



L-R, Archie with Chris Gray, Catterick apprentice

Across the c

Mark's marathon mission to beat cancer

Mark Jeffreys, Business Stream 2 Optimisation lead from DSG Bovington is running for Cancer Research UK in the Virgin London Marathon in April.

In 2004, Mark was diagnosed with bladder cancer at the tender age of 32. He noticed bleeding, but didn't think anything about it until it happened again a few months later. Mark said, "Being male, I thought it was an infection and even when the doctor sent me for tests and a scan, the possibility of cancer still didn't enter my head. It was therefore a complete shock when I was told I had cancer and was advised to undergo surgery as soon as possible.

"Hearing the very word, cancer, made me think, Oh, my God, is this it? I thought I may only have 18 months to live. Doctors were unable to give me a prognosis until after they had operated.

"I was in quite a mess for a couple of days. I had my family and good friends around me but, unknown to me, two work colleagues had been through the same thing and they are alive and doing well. One of them came to see me before my operation and he was able to reassure me that I would be fine. That helped me enormously. I have a young family and I was thinking that I may not see them growing up and getting married - all the things normal parents want."

Although he has had follow-up surgery, he is doing well and now only has check-ups once a year. Mark started running at lunchtimes with work-mates and enjoyed it so much he started to take on longer distances.

Fighting fit, he decided to set himself the challenge of running the gruelling 26.2 mile marathon to celebrate his fortieth birthday and to give something back by raising money for life-saving research having personally experienced cancer first hand as well as suffering the loss of his aunt and uncle to the disease.

He hopes to raise several thousand pounds by completing the marathon as well as organising fundraising events in his home village.

To sponsor Mark, go to, <http://www.runningsponsorsme.org/markjeffreys> or text **MARK96** and the **£amount to 70070**



Mark in training

Corporate collects cash for charities

Corporate staff from DSG Head Office in Andover, raised £117.50 for Children in Need and £264 for Prostate Cancer.

Ryan Austin, Finance officer took charge of the Children in Need appeal.

Following on with the charity's theme of "Show your spots let's raise lots!" Ryan asked corporate staff to get creative and pay to dress in spots for the day. Aware of her baking skills, Ryan cajoled Sharon Lewis to bake some delicious cakes to raise extra money for the charity.

Ryan told Digest, "I wanted to bring some fun into Head Office and the Children in Need appeal was a perfect opportunity. Everyone got into the spirit and made an effort. Diet certainly wasn't on anyone's vocabulary as they enjoyably tucked into the cakes Sharon baked. It was the first time I have organised a fund raising event and its success has encouraged me to plan more for the future. Thank you to all who kindly donated."

For the Prostate Cancer charity, Nas Alam, also a Finance officer took the helm of his six fellow Mo Bros. Mo Bros is the name given to men who take part and commit to growing a moustache throughout November, known as Movember. Movember is a global fund raising quest, which also raises awareness of men's health, specifically prostate cancer and other cancers that affect men.



Corporate Mo Bros

Nas said, "From the 1 November, my fellow Mo Bros and I stopped shaving to support Movember. It's been interesting to see how faces change with the addition of a moustache, some grew wildly whilst others like Ryan's were nothing more than fluff. We all had fun but none of us suited the moustache so it was nice to shave it off. Through our collective efforts and generosity of our friends and colleagues we have raised £264 for a very worthy cause."



Corporate staff supporting Children in Need

country

Crazy Movember

With the Movember craze spreading, guys from DSG Colchester and DSG Bovington also took part in raising awareness and funds for Prostate Cancer.

At Colchester, the event was organised by Gary Palmer. Gary told Digest, "It was a fun event with many sporting different styles of facial hair. Chris Osborne received a prize for having the most original design in the shape of a question mark. Why? No one knows. We raised a total of £171 for this very worthy cause so a big thank you to all those who kindly donated including friends and family."

Bovington also saw an increase in hairy upper lips. Paul England who organised the fundraising at the site told Digest, "The moustache growers at Bovington raised a total of £458.76 to contribute towards the UK total of over £17 million and current world wide total of an astonishing £70 million. We would like to say a big thank you to those who faced a large amount of teasing and in some cases near divorce in growing the Mo and a bigger thank you to those who donated to support the charity."



Chris Osborne with his award for having the most original moustache design



The moustache growers from Bovington

Charity cashes in from club closure

Ian Doughty, Head of DSG's Electronics and Components Business Unit, Jim Bradley, Compliance manager and Mark Kleinhorn, E&I team leader, recently made a charitable donation of £605 to The Hospice of the Good Shepherd.

The Hospice exists to provide highly specialised palliative care for people living with advanced diseases from the communities of Chester, Deeside, Ellesmere Port and rural Cheshire. It provides services free of charge to anyone in medical need and includes medical, nursing, social and emotional support for patients and their families. The hospice relies heavily on the community it serves.

In 1980, Clive Lawrence set up the 115 Club charity draw in the Electrical section of Sealand. Members paid a subscription for inclusion in a monthly draw, with profits usually in the region of £500 donated to a local charity. The draw has existed in one form or another since its creation, later extending across the whole of the Sealand site. Over the years donation recipients have included Doran Park Special School, Chester and District Spina Bifida Association, Claire House Hospice, Deeside Community Hospital, Macmillan Nurses, Wirral Diabetes Group, Nightingale House and Clatterbridge Hospital. The 115 Club closed earlier in the year with its closing balance of £605 kindly donated to the Hospice of the Good Shepherd.

Jim Bradley, Compliance manager said, "Many thanks to all those who have supported the draw over the years and to all those who have carried out committee and collector roles, in particular, fund Treasurer Mark Kleinhorn."

Charity hair shave

Ryan Griffiths, a technician from DSG St Athan had his hair ceremoniously shaved off in work in aid of the TACT Fostering & Adoption charity.

TACT is the UK's largest charity and voluntary agency providing fostering and adoption services. Its core work involves providing high quality and well supported fostering or adoptive families for children and young people in the care of local authorities.

TACT Cymru is currently running a fundraising drive to raise enough money to take all of the children

placed with them on a two day trip to Disneyland Paris in November 2012. Ryan's parents have been foster carers for TACT Cymru for almost seven years and they themselves have various events planned to help with the cause. Wanting to lend a hand, Ryan who has been growing his hair, and with only two months to go before reaching a year of growth, decided to have his hair shaved off when the year was up in aid of the charity. On the day, the shop floor cheered Ryan on as Matt Stroud, member of the Wings team hacked away at his tresses.

Ryan told Digest, "This is my way of helping a cause which is very close to my family. I would like to thank my colleagues for their support and kind contributions and helping me raise £300."



Ryan with hair



Ryan after Matt Stroud hacked away at his tresses



L-R, Ian Doughty, Mark Kleinhorn with Julie Hughes from The Hospice of the Good Shepherd and Jim Bradley

COMPETITION

For this month's competition, MAN Truck & Bus UK Ltd has kindly donated a Garmin sat nav. All you have to do to win, is to simply provide the words which starts, ends or contains the word "man" from the given clues.

1. Often articulated doll used by artists, tailors, dressmakers, and others especially to display or fit clothing

2. Decorative technique by which engravings and prints may be transferred to pottery or other materials

3. An irresistible urge to consistently steal items not needed for personal use or monetary value

4. Annual publication that includes information such as weather forecasts, farmers' planting dates, tide tables.

5. Influence or manage shrewdly or deviously

6. Cosmetic beauty treatment for the fingernails and hands

The closing date for the competition is Wednesday 29 February 2012.

The winner of last month's competition and winning the £250 John Lewis vouchers is **Steve Davis** from Andover.

The correct answers were:

1. The Christmas Song or Chestnuts Roasting on an Open Fire
2. All I Want for Christmas
3. Rudolph the Red Nosed Reindeer
4. Rockin Around the Christmas Tree
5. Winter Wonderland
6. I saw mommy kissing Santa Claus

Please send all your entries in to the Editor by Wednesday 29 February 2012

E-mail: venus.tingzon@dsg.mod.uk

Intranet: Click on the link on the dsg.net homepage

Fax: 94391 5458 / 01264 385458

Post: DSG Corporate Communications, Sedgemoor Building, Monxton Road, Andover, Hampshire, SP11 8HT

ENTRY FORM

Name:

Business Unit/Department:

Telephone Number:

RULES OF ENTRY

The competition is restricted to DSG employees only.

Only one entry per person will be accepted.

MISSION POSSIBLE



As its Support Vehicle order continues to be delivered 'on time, on cost and on quality', MAN continues to put the right transport tools into daily service for some of the best troops in the world.

www.militarytrucks.man-mn.com

Call **01793 448000** for a copy of our MAN Military Trucks booklet.

MAN Truck & Bus UK Ltd.
A member of the MAN Group

